

WINTER OPERATIONS

OTSEGO RESORT COVID PROTOCOL

❑ SKIER SERVICES

- ★ Limit of daily lift tickets sold.
- ★ Online purchase of lift tickets are strongly recommended
- ★ Limit number of people in each building and stage lines outside as much as possible
- ★ Plexiglass partitions are present to protect guests and employees
- ★ One way traffic flow to limit interaction between guests
- ★ Floor stickers and door signs located throughout the resort
- ★ Require masks upon entry into any building
- ★ All touch areas will be sanitized often
- ★ All employees will be health screened upon entry
- ★ We recommend booting up in the parking lot we will not allow booting up in the main lodge this year.

❑ SKI RENTAL

- ★ Online rental reservations are strongly encouraged
- ★ Stage the waiting line outside with a limit of up to four people inside
- ★ Designated entry and exit doors for traffic flow
- ★ Floor stickers and door signs located throughout the resort
- ★ Mask required upon entry to any building
- ★ All touch areas will be sanitized often

❑ SKI SCHOOL

- ★ Advance reservations strongly suggested
- ★ Ski school check-in will be located at register #3 - Meet instructor at the backside of the Sitzmark.
- ★ Only two people inline at one time. Maintaining social distancing
- ★ We are requesting that you limit the trips inside the building
- ★ All instructors are required to wear masks

❑ TUBING

- ★ Only allow linking of tubes to those from the same household
- ★ Social distancing will be enforced in all lines
- ★ Advanced phone reservations and payment is strongly suggested

❑ LIFT LINES

- ★ Allow single riders if necessary or 2 riders if necessary (not pairing those that are not from the same household or did not ride to the slopes together)
- ★ Require masks
- ★ Maintain 6ft distance between families

❑ FOOD AND BEVERAGE

- ★ Outdoor dining with tents and tables with a 6 guest max from the same household.
- ★ Reservations strongly recommended for “in-tent” dining
- ★ To go and room service available
- ★ Employees will be masked and following proper COVID-19 protocols at all times.
- ★ When indoor dining is allowed, proper sanitation practices will be in place
- ★ Masks are required until you are seated in your tent